

Social Impact Assessment

A way of thinking about how to manage the social consequences of projects

Prof Frank Vanclay

Faculty of Spatial Sciences, University of Groningen, The Netherlands



university of
 groningen

All projects create
impacts





Garzweiler lignite mine, Germany



Baku-Tbilisi-Ceyhan gas pipeline



Solar farms



Windfarms



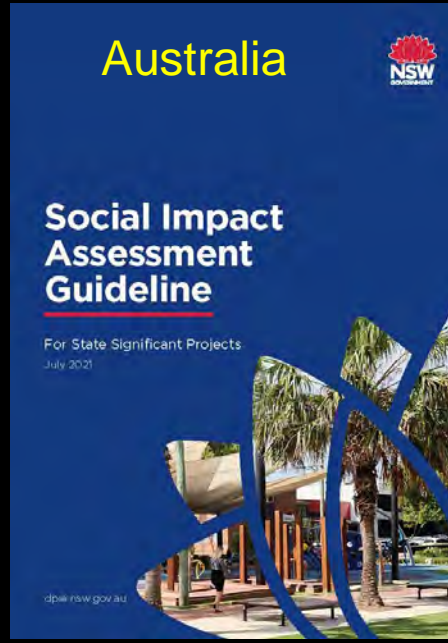
errin Banks

Protected areas, national parks and nature reserves

All projects can be managed better to reduce negative impacts and improve the benefits from projects.

Some projects should not proceed.

Social Impact Assessment is the field of research and practice (discourse/discipline/paradigm) that seeks to ensure community concerns and social issues are considered in decision making, and that effective social outcomes are achieved from projects (planned interventions).



- Government at multiple levels
- Corporate headquarters
- Industry organizations
- International organizations
- Financial institutions
- Insurance companies
- International and national NGOs
- Local communities and local people

Who are the regulators of today?



THE EQUATOR PRINCIPLES

A financial industry benchmark for determining, assessing and managing environmental and social risk in projects.

LEARN MORE





United States National Environmental Policy Act of 1969
Developed by Senator Henry (Scoop) Jackson

Signed into law by Richard Nixon on 1 January 1970

US Federal actions required an
Environmental Impact Statement



- 1970 USA
- 1972 Japan
- 1972 State of NSW, Australia
- 1973 Canada
- 1974 Australia (federal govt)
- 1974 Colombia
- 1975 Germany
- 1975 Thailand
- 1976 France
- 1978 Philippines
- 1979 Hong Kong
- 1981 Israel
- 1981 Netherlands
- 1983 Pakistan
- 1984 Sri Lanka
- 1985 European Union
- 1986 Indonesia
- 1989 South Africa
- 1992 Thailand
- 1994 Taiwan
- 1994 India
- 2003 People's Republic of China

The spread of EIA around the world

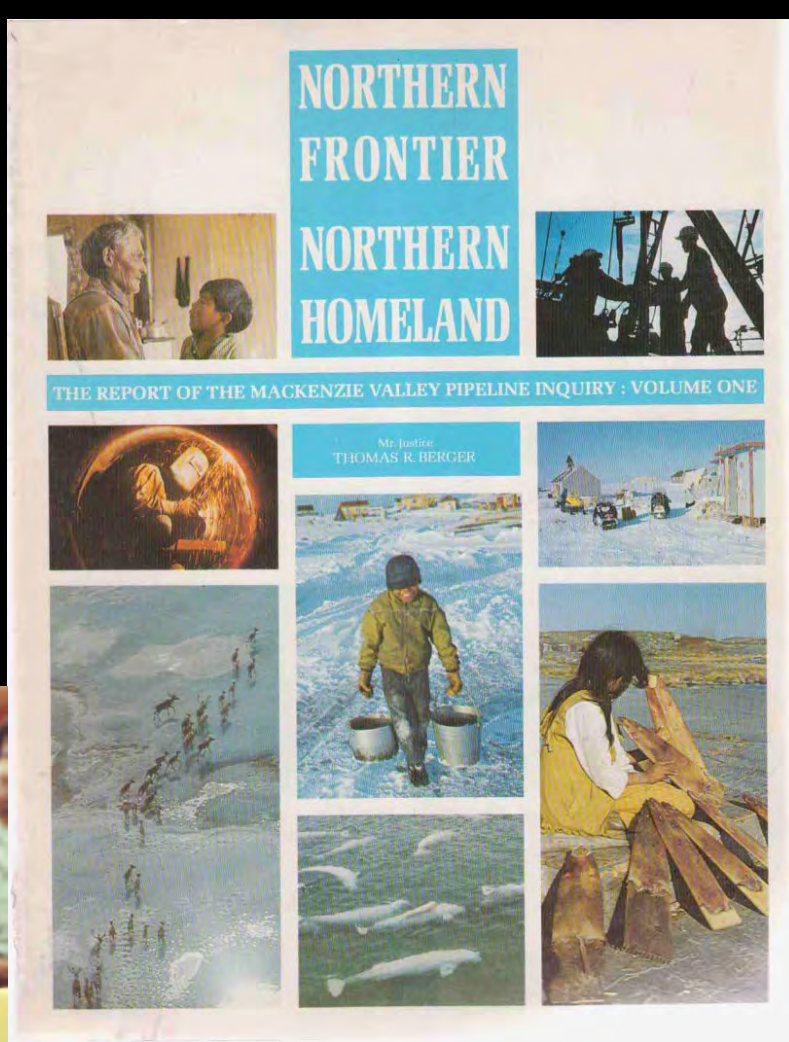


How is “the environment” defined?
Does it include people and social?

**Environmental and Social
Assessment Procedures
(ESAP)**



Mackenzie Valley Pipeline Inquiry (Canada) (Berger Inquiry) 1974-1977



“SIA includes the processes of analysing, monitoring and managing the intended and unintended social consequences, both positive and negative, of planned interventions (policies, programs, plans, projects) and any social change processes invoked by those interventions.”

Source: Vanclay 2003 International Principles for SIA

Current definition of SIA

- What are the social impacts created by projects?
- Why does the community acceptance of impacts vary from place to place, and project to project?
- How can the negative impacts be avoided or reduced (mitigation)?
- How can the benefits from projects be enhanced?
- What should a project do to ensure it has acceptability, and a social licence to operate?

Key issues

A lot is known about social impacts and how they should be managed.

Unfortunately, this knowledge is not always used in project implementation.



**Social issues are never black & white
they are complex phenomena**

DIRECT IMPACTS

occur at the same time and the same space

as the activity;

they are causally linked

(first order impacts)

Social impacts vary in time and space

INDIRECT IMPACTS

occur either later in time,
at a different place from the activity,
or as a result of a complex
pathway / chain or web of impacts.
(second and higher order impacts)

Social impacts vary in time and space

CUMULATIVE IMPACTS

the incremental and combined impacts
from one or more projects.

They can result from the simple aggregation
of impacts, or from the way impacts interact.

Social impacts vary in time and space

Second and higher order impacts
tend to cause more harm
than first order impacts

Almost all projects
almost always cause
almost all impacts

People are pushed into fighting
against big projects to protect their rights,
their livelihoods, culture, and way of living



So, am trying to defend my land,



Many projects are opposed because of a loss of legitimacy (i.e. no social licence to operate) rather than the experience of social impact



Protest actions (social conflict) are an expression of local community opposition to a project



The actions of projects can escalate or de-escalate social conflict



Protest against Stuttgart 21 (over 100 people seriously hurt when the police brought in water canon).



Loppersum. How close to violence?

activist shareholding
ad-busting
anti-award
getting arrested
audience with officials
badge wearing
displaying banners
banner bombing
barricade
black bloc tactics
blacklisting
blockade

manifesto
mock award
mock election
mock referendum
monument construction
mutiny
motorcade
nail protest
naming and shaming
netwar
non-compliance
non-participation

Over 200 forms of protest

- Physical damage
- Lost production
- Loss of legal licence
- Court actions
- Fines by regulators
- Compensation payments
- Loss of reputation
- Stockmarket reaction
- Lost access to new sites
- Extra conditions imposed
- Increased cost of insurance & finance
- Staff time
- Board time
- Diverted attention

Possible effects on projects

- People are differentially affected
- People can be positively and negatively affected at the same time
- How people are affected (and what they think about that) change over time
- What is positive and what is negative can be ambiguous or not evident

Not just winners and losers

- Characteristics of the project
- Characteristics of any mitigation
- Characteristics of the community
(vitality, viability, resilience, impact history)
- Characteristics of individuals
- The behaviour of the project and its staff

- Impacts are not stable
- Impacts differentially affect people

**The social impacts actually experienced
depend on many things**

Even 'good' projects have
negative social impacts

Good process is essential

**People will accept inconvenience when they
believe the project is worthwhile**



Not In My BackYard!



P

NIMBY

Please In My BackYard!

- Treat communities with respect
- Demonstrate social value
- Disclosure and transparency
- Engage and empower
- Provide local benefits
- Genuinely commit to social and environmental management
- Have the capacity to do it
- Earn trust and a 'social licence to operate'

From NIMBY to PIMBY

THE ACCEPTABILITY OR SOCIAL LEGITIMACY OF A
POLICY, PROJECT OR COMPANY

‘SOCIAL LICENCE TO OPERATE’



MULTIPLE SOCIAL LICENCES ARE NEEDED

Organizations need to **listen**
to all their stakeholders...

(Management 101)

... but, they also need to
actively and meaningful engage
with all stakeholders
and assess and manage their social impacts

Social Impact Assessment can help



university of
groningen

frank.vanclay@rug.nl

Follow-up readings

- Vanclay, Esteves, Aucamp & Franks 2015 *Social Impact Assessment: Guidance for assessing and managing the social impacts of projects*. Fargo ND: International Association for Impact Assessment, <http://bit.ly/SIAGuidance>
- Veenker & Vanclay 2021 What did NAM do to get a social licence to operate?: The social impact history of the Schoonebeek oilfield in The Netherlands. *Extractive Industries & Society* 8(2), 100888 ([Open Access](#)).
- Vanclay, F. 2020 Reflections on Social Impact Assessment in the 21st century. *Impact Assessment & Project Appraisal* 38(2), 126-131. ([Open Access](#)).
- Vanclay & Hanna 2019 Conceptualising company response to community protest: Principles to achieve a social license to operate. *Land* 8(6), 101. ([Open Access](#)).
- Hanna et al. 2016 Conceptualizing social protest and the significance of protest action to large projects, *Extractive Industries and Society* 3(1), 217-239.
- van der Voort & Vanclay 2015 Social impacts of earthquakes caused by gas extraction in the Province of Groningen, The Netherlands, *Environmental Impact Assessment Review* 50, 1-15.
- Dare, M., Schirmer, J. & Vanclay, F. 2014 Community engagement and social licence to operate, *Impact Assessment & Project Appraisal* 32(3), 188-197. ([Open Access](#))
- Franks & Vanclay 2013 Social Impact Management Plans: Innovation in corporate and public policy, *Environmental Impact Assessment Review*, 43, 40-48.
- Esteves, Franks & Vanclay 2012 The state of the art of social impact assessment, *Impact Assessment & Project Appraisal* 30(1), 35-44. ([Open Access](#))
- Langbroek & Vanclay 2012 Learning from the social impacts associated with initiating a windfarm near the former island of Urk, The Netherlands, *Impact Assessment & Project Appraisal* 30(3), 167-178. ([Open Access](#))
- Vanclay 2012 The potential application of Social Impact Assessment in integrated coastal zone management, *Ocean & Coastal Management*, 68, 149-156.
- Vanclay, F. 2003 International Principles for Social Impact Assessment. *Impact Assessment & Project Appraisal* 21(1), 5-11.
- Vanclay, F. 2002 Conceptualising social impacts. *Environmental Impact Assessment Review* 22(3), 183-211.